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UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

ATTORNEY DOCKET NO. 10991148-1

Inventor(s): Qiming CHEN et al.

Confirmation No.: 5325

Application No.: 09/523,446

Examiner: Y. Wu

Filing Date: 03/10/2000

Group Art Unit: 2175

Title: OLAP-BASED CUSTOMER BEHAVIOR PROFILING METHOD AND SYSTEM

Mail Stop AF  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment ( ) Petition to extend time to respond  
( ) New fee as calculated below ( ) Supplemental Declaration  
(X) No additional fee  
( ) Other: \_\_\_\_\_ (fee \$ \_\_\_\_\_)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	12	MINUS	31	= 0	X \$18	\$ 0
INDEP. CLAIMS	4	MINUS	3	= 1	X \$86	\$ 86
[ ] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$290	\$ 0
EXTENSION FEE	1ST MONTH \$110.00	2ND MONTH \$420.00	3RD MONTH \$950.00	4TH MONTH \$1480.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 86

Charge \$ 86 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

(X) hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number (703) 872-9306 on 06/04/2004  
Number of pages: 9

Typed Name: Christina L. Paz

Signature: 

Respectfully submitted,

Qiming CHEN et al.

By 

Mark E. Scott

Attorney/Agent for Applicant(s)  
Reg. No. 43,100

Date: 06/04/2004

Telephone No.: (713) 238-8000

Rev 05/04 (Transmittal 3X)

- Attach as First Page to Transmitted Papers -

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REMARKS: **Serial No. 09/523,446, filed 03/10/2000**  
**Attached hereto is a Response to Final Office Action dated April 6, 2004,**  
**for filing with the U.S. Patent and Trademark Office. Please acknowledge**  
**receipt of this facsimile.**

Total Number of Pages (Including This One): **10**FROM: **Jonathan M. Harris, Direct Dial No. 713/238-8045**DATE: **June 4, 2004**CLIENT/MATTER NO. **2162-25000 (10991148-1)**

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